

Availability: vital for web applications

- · Web applications are expected to be "always on"
 - Down time \rightarrow pisses off customers, costs \$
- · System design considerations relevant to availability
 - Scalability: always on under growing demand
 - Reliability: always on despite failures
 - Performance: 10 sec latency considered available?
 - "an availability event can be modeled as a long-lasting performance variation" (Amazon Aurora SIGMOD '17)

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Scalability: up or out?

- Scale-up (vertical scaling)
 - Upgrade hardware
 - E.g., Macbook Air → Macbook Pro
 - Down time during upgrade; stops working quickly
- Scale-out (horizontal scaling)
 - Add machines, divide the work
 - E.g., a supermarket adds more checkout lines
 - No disruption; works great with careful design

Reliability: available under failures

- More machines, more likely to fail
 - p = probability one machine fails; n = # of machines
 - Failures happen with a probability of $1-(1-p)^n$
- For 50K machines, each with 99.99966% available
 - **16%** of the time, data center experiences failures
- For 100K machines, failures happen 30% of the time!

Two questions (challenges)

- · How is data partitioned across machines so the system scales?
- How are failures handled so the system is always on?

Today: Amazon Dynamo

- 1. Background and system model
- 2. Data partitioning
- 3. Failure handling

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- Tiered architecture (similar today)
 - Stateless web servers & aggregators
 - Stateful storage servers



Basics in Dynamo

- A key-value store (vs. relational DB)
 - get(key) and put(key, value)
 - Nodes are symmetric
 - Remember DHT?
- Service-Level Agreement (SLA)
 - E.g., "provide a response within 300ms for 99.9% of its requests for peak client load of 500 requests/sec"

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Quorum implications (W, R, and N)

- N determines the durability of data (Dynamo N = 3)
- · W and R plays around with the availability-consistency tradeoff
 - W = 1 (R = 3): fast write, weak durability, slow read (read availability)
 - R = 1 (W = 3): slow write (write availability), good durability, fast read
 - Dynamo: W = R = 2
- Why W + R > N?
 - Read and write quorums overlap when there are no failures!
 - Reads see all updates without failures
 - What if there are failures?

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- · Sloppy: not always the same servers used in N
 - First N servers in the preference list without failures
 - Later servers in the list take over if some in the first N fail
- · Consequences
 - Good performance: no need to wait for failed servers in N to recover
 - Eventual (weak) consistency: conflicts are possible, versions diverge
 - Another decision on availability-consistency tradeoff!



- Key 0's preference list {green, red, gold, blue}
- N = 3: {green, red, gold} without failures
- If red fails, requests go to {green, gold, blue}
- Hinted handoff
 - Blue temporarily serves requests
 - Hinted that red is the intended recipient
 - Send replica back to red when red is on



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Conflict resolution (reconciliation)
 If vector clocks show causally related (not really conflicting)

 System overwrites with the later version

 For conflicting versions

 System handles it automatically, e.g., last-writer-wins, limited use case
 Application specific resolution (most common)

 Clients resolve the conflict via reads, e.g., merge shopping cart







Anti-entropy (replica synchronization)

- Each server keeps one Merkle tree per virtual node (a range of keys)
 - A leaf is the hash of a key's value: # of leaves = # keys on the virtual node
 - An internal node is the hash of its children
- Replicas exchange trees from top down, depth by depth
 - If root nodes match, then identical replicas, stop
 - Else, go to next level, compare nodes pair-wise

Failure detection and ring membership

- Server A considers B has failed if B does not reply to A's message
 - Even if B replies to C
 - A then tries alternative nodes
 - With servers join and permanently leave
- Servers periodically send gossip messages to their neighbors to sync who are in the ring
 - Some servers are chosen as seeds, i.e., common neighbors to all nodes

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Conclusion

• Availability is important

- Systems need to be scalable and reliable
- Dynamo is eventually consistent
 - Many design decisions trade consistency for availability
- Core techniques
 - Consistent hashing: data partitioning
 - Preference list, sloppy quorum, hinted handoff: handling transient failures

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- Vector clocks: conflict resolution
- Anti-entropy: synchronize replicas
- Gossip: synchronize ring membership