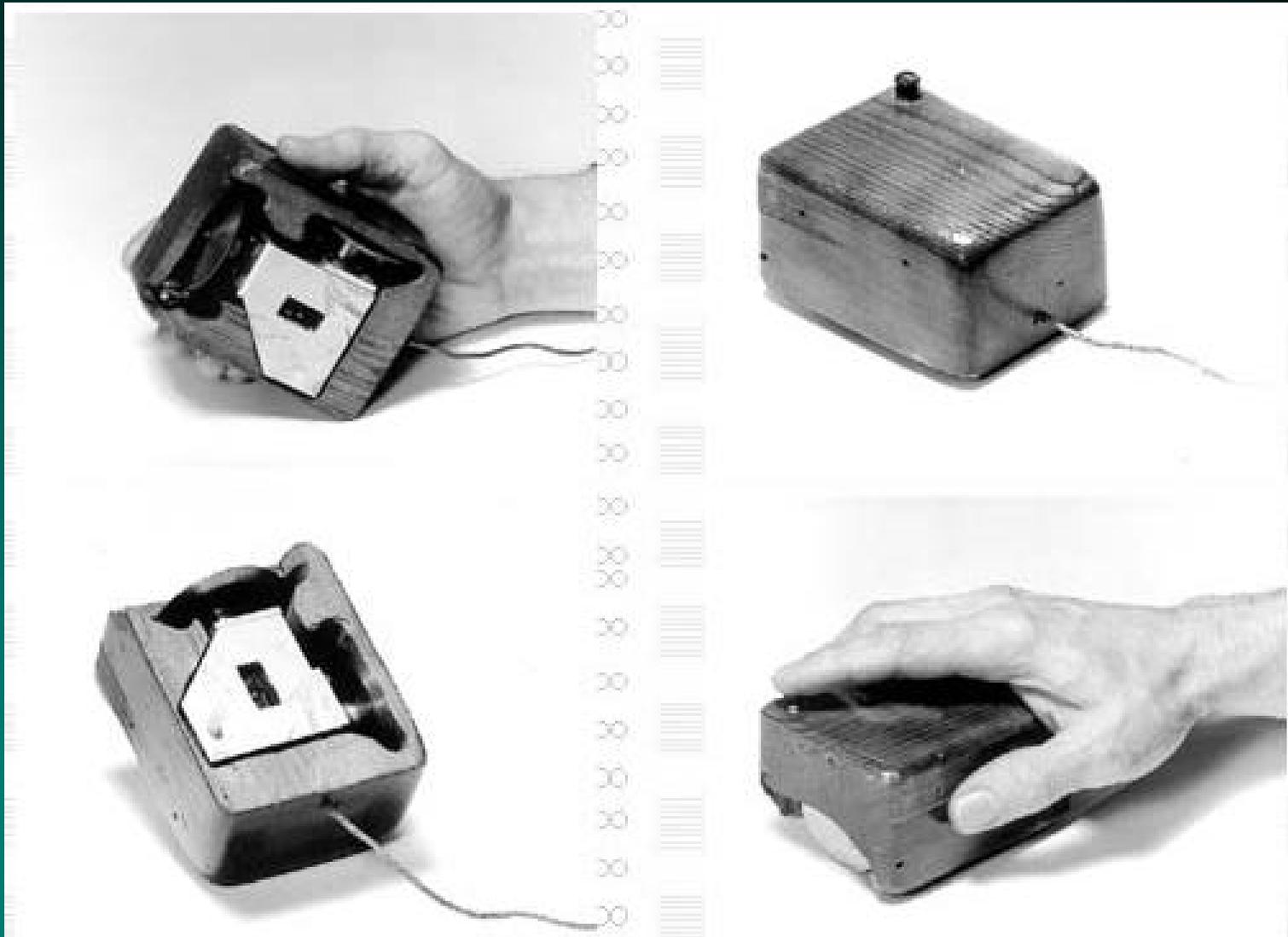


Introduction to Computer Input Devices and Their Evaluation

Shumin Zhai

IBM Almaden Research Center

First Mouse (Douglas Engelbart and William English, 1964)





"A Research Center for Augmenting Human Intellect,"
Douglas C. Engelbart, and William K. English, *Proc.*
1968 Fall Joint Computer Conference

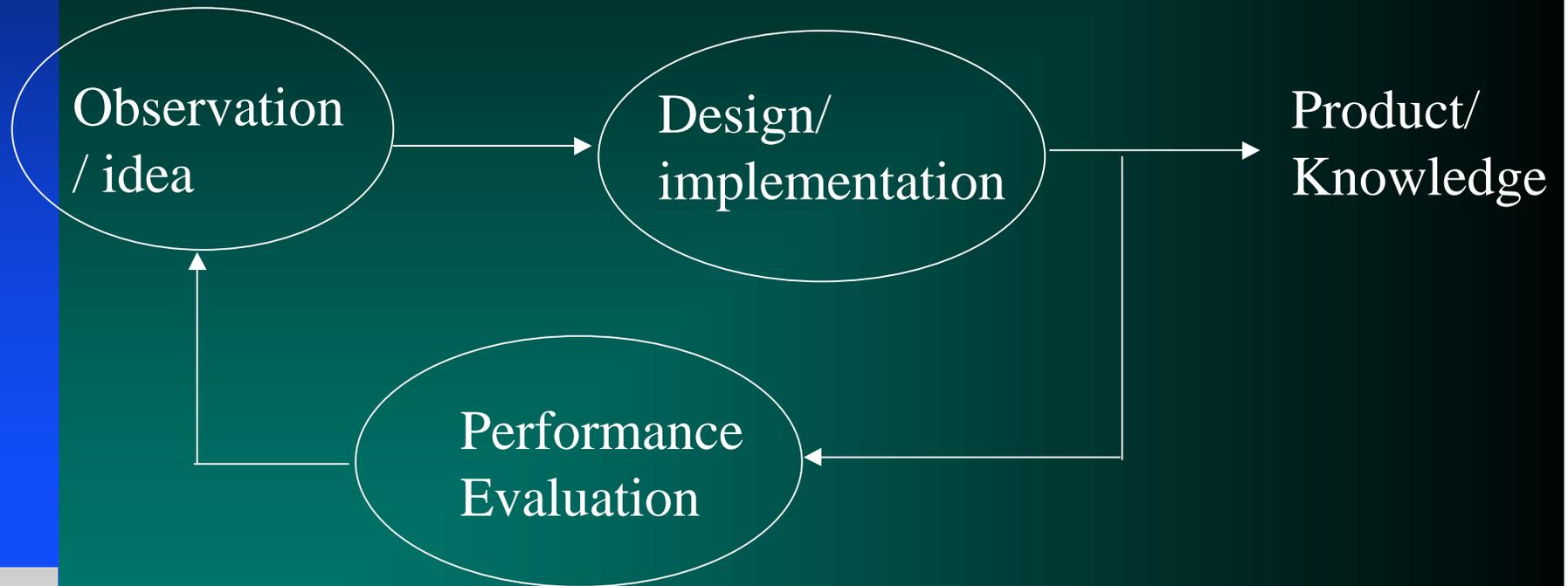
A Variety of Input Devices

- *Mouse*
- *Stylus*
- *Touchscreen*
- *Touchpad*
- *Joystick*
- *...*

Performance Evaluation

- *“I like it!” / “It is cool!” is not enough*
 - *“Perception is not always reality”*
 - *Conscious articulation is not always behavior*
(describe how to ride a bike)
- *Complexity of human behavior/performance beyond analyses*
- *Individual differences*
- *Objectivity*
- *Making HCI an empirical (good) science*
- *Iterative Design*

Iterative Design



- Evaluation for insights
- Evaluator vs. designer

Qualitative Analysis

- *Touchscreen*
 - *Pros*
 - *Cons*
- *Stylus / light pen*
 - *Pros*
 - *Cons*

Quantitative Performance Evaluation

- *What to measure?*
 - *Depending on the task / application scenario*
- *Common measures*
 - *Trial completion time*
 - *Error rate*
 - *Learning speed*
 - *Comfort / fatigue*
 - *etc.*

Pointing Device Evaluation

- *Real task: Interacting with WIMP interface*
- *Experimental task: target acquisition*
 - *abstract, elemental, essential*



- *Performance measures: time, error rate*

Task modeling for evaluation

- *Bring task modeling to device evaluation*

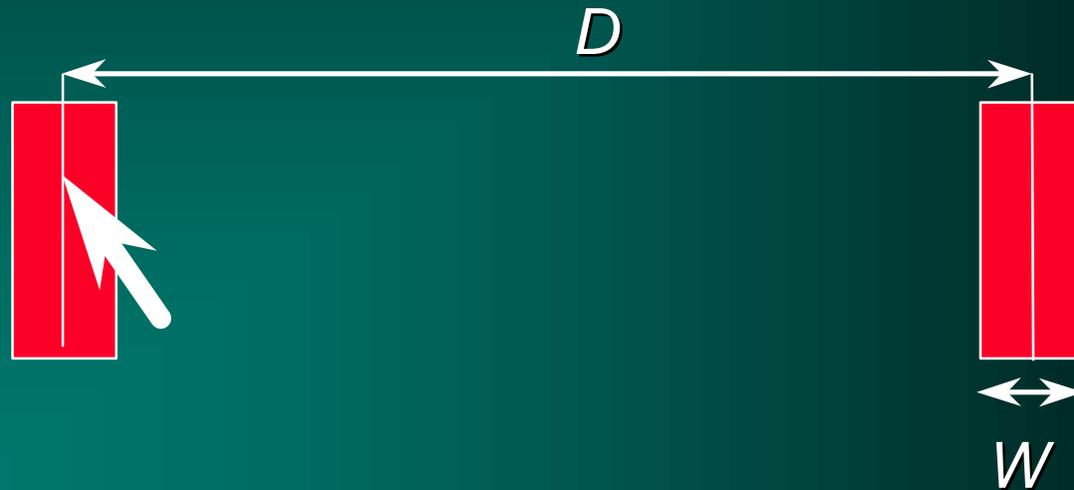
- *Card, English, Burr, 1978*

“Evaluation of mouse, rate controlled isometric joystick, step keys and text keys for text selection on a CRT”,

Ergonomics, vol. 21, 601-613

Fitts' law (Paul Fitts, 1954)

- $MT = a + b \log_2 \left(\underbrace{\frac{D}{W} + 1}_{ID} \right)$



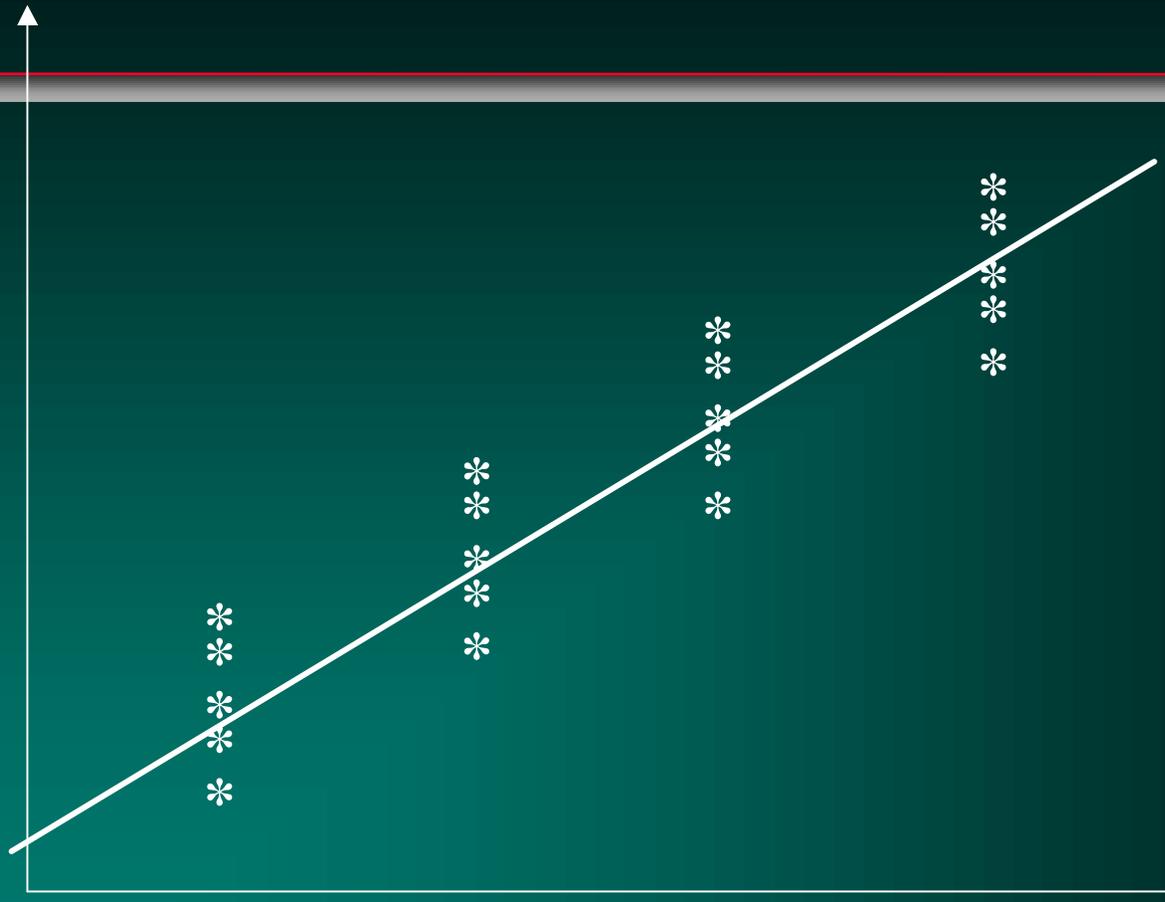
1/b - Index of Performance, Throughput, Bandwidth

Fitts' law

- “The information capacity of the human motor system in controlling the amplitude of movement”,

Journal of Experimental Psychology,
vol 47, 381-391

Time (sec)



ID (bits)
 $\log_2(A/W+1)$

Experimental Design

- *Fairness for the given task*
- *Wide enough ID combinations*
 - *W's: from character size (10) to icon (30 pixel)*
 - *A's: from short (60) to cross screen (800)*
- *Multiple individuals/subjects*
- *Balancing orders*
- *Statistical analysis*
- *Controlling error (about 5%)*

A B
B A

A B C
B C A
C A B

Journal of Experimental Psychology

VOL. 47, No. 6

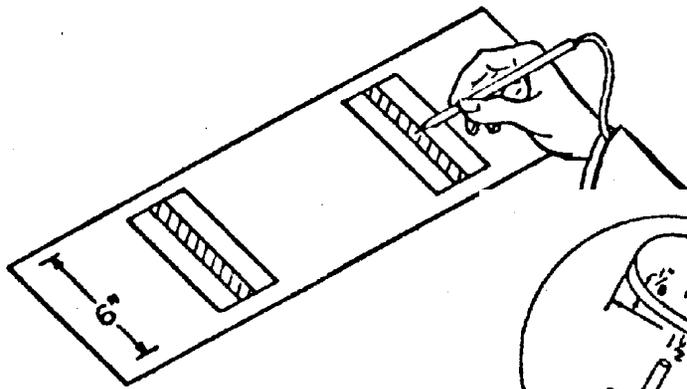
JUNE, 1954

THE INFORMATION CAPACITY OF THE HUMAN MOTOR SYSTEM IN CONTROLLING THE AMPLITUDE OF MOVEMENT¹

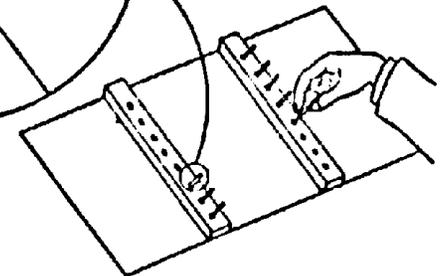
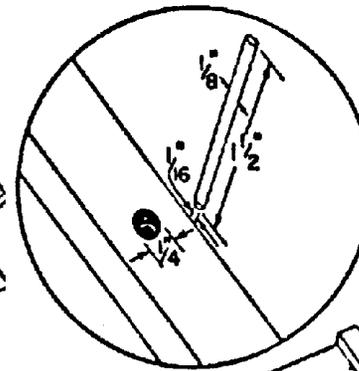
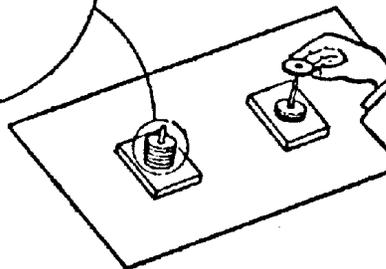
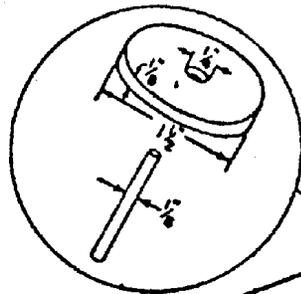
AUL M. FITTS²

Ohio State University

ently ever, by asking S to make rapid and
es that have been
d, and by holding all



paper extend
motor system
only the bas



Lab Assignment

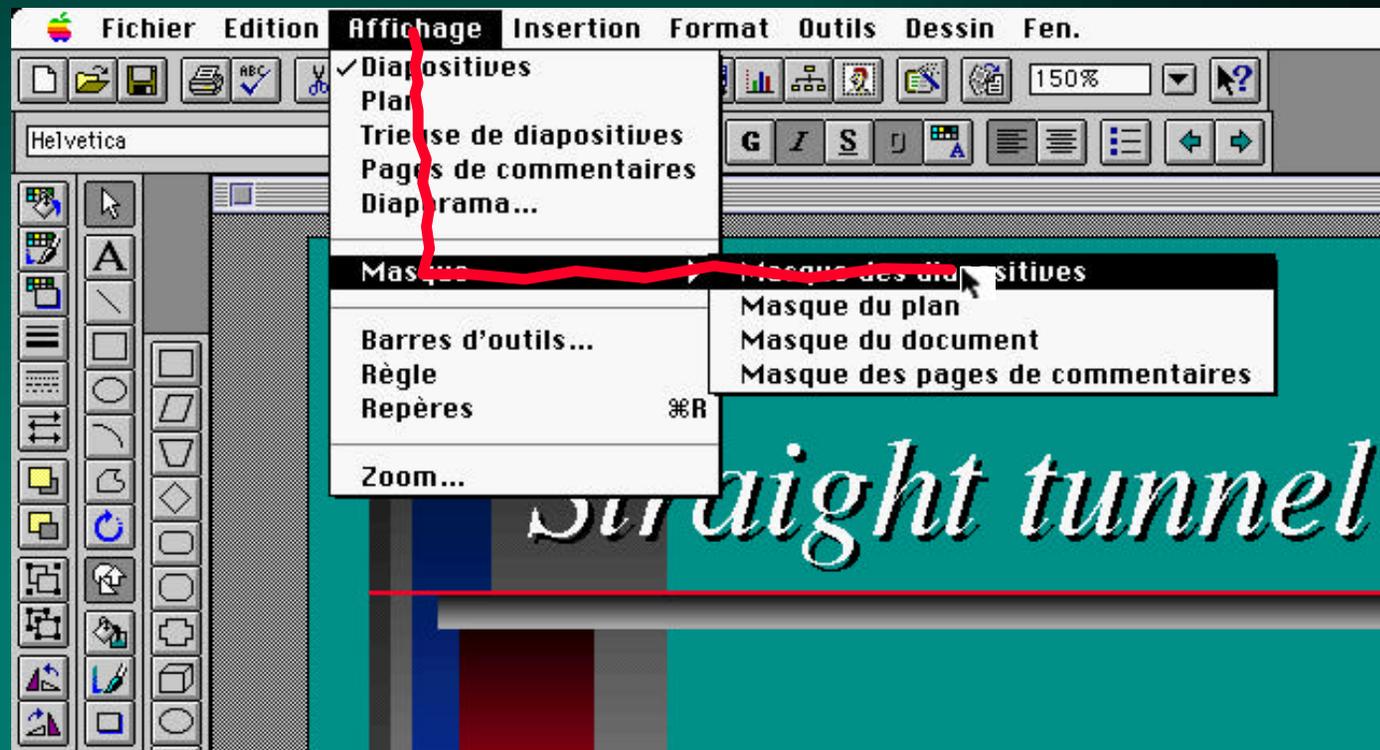
- *Measure Fitts' law index of performance with bare hand on paper*
- *Measure any two devices using Fitts' law with the Almaden Program*
- *Compare performance of the two devices*
- *Compare devices with bare hand*
- *Discuss the validity/benefits of Fitts' law in your study.*
- *Discuss pros and cons of the devices: suggest improvements or new designs*

Beyond Fitts' law

- *Hick's law*
- *Key stroke model*
- *Control theoretic modeling*
- *Limitations to Fitts law: pointing only*

Trajectory-based tasks

- ↪ Example: hierarchical menus
- ↪ Is there a “law” to Steering?



Thought experiment...

- *2 goals passing*

$$ID = \log_2 \left(\frac{A}{W} + 1 \right)$$

- *3 goals passing*

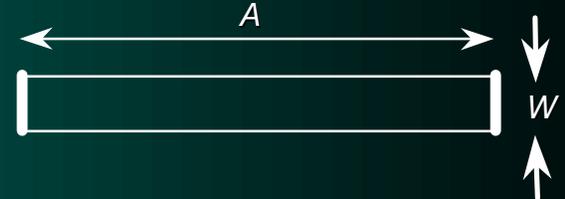
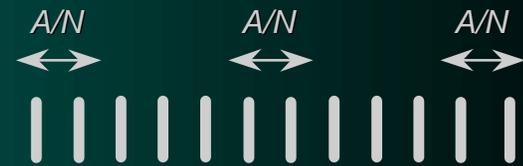
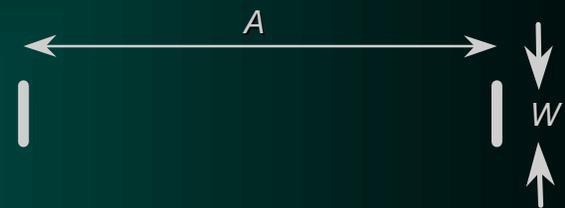
$$ID = 2 \log_2 \left(\frac{A}{2W} + 1 \right)$$

- *N+1 goals passing*

$$ID = N \log_2 \left(\frac{A}{NW} + 1 \right)$$

- *¥ goals passing*

$$ID = \frac{A}{W} ?$$



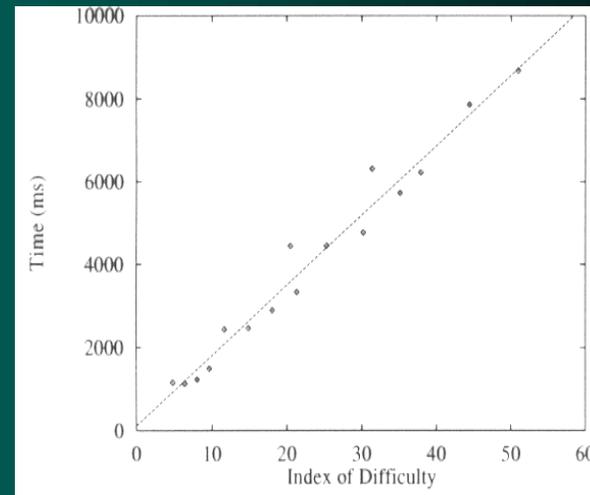
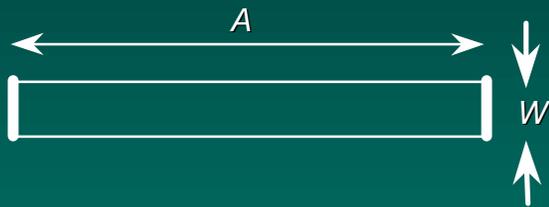
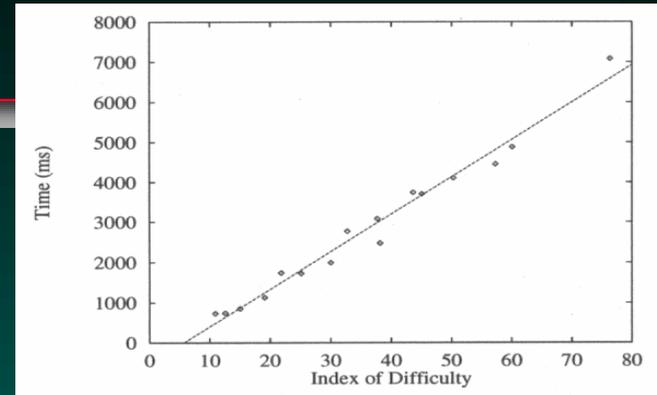
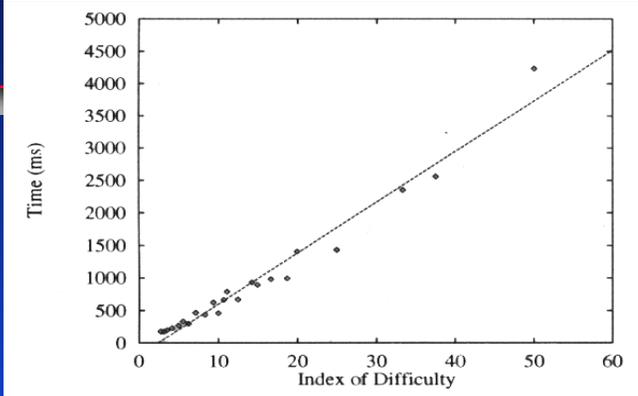
“Steering law”

- *Steering law (Accot and Zhai 1997)*
 - “Beyond Fitts’ law: Modeling trajectory based HCI tasks”,
Proc of CHI’97

$$T_C = a + b ID_C$$

$$ID_C = \int_C \frac{dx}{W(x)}$$

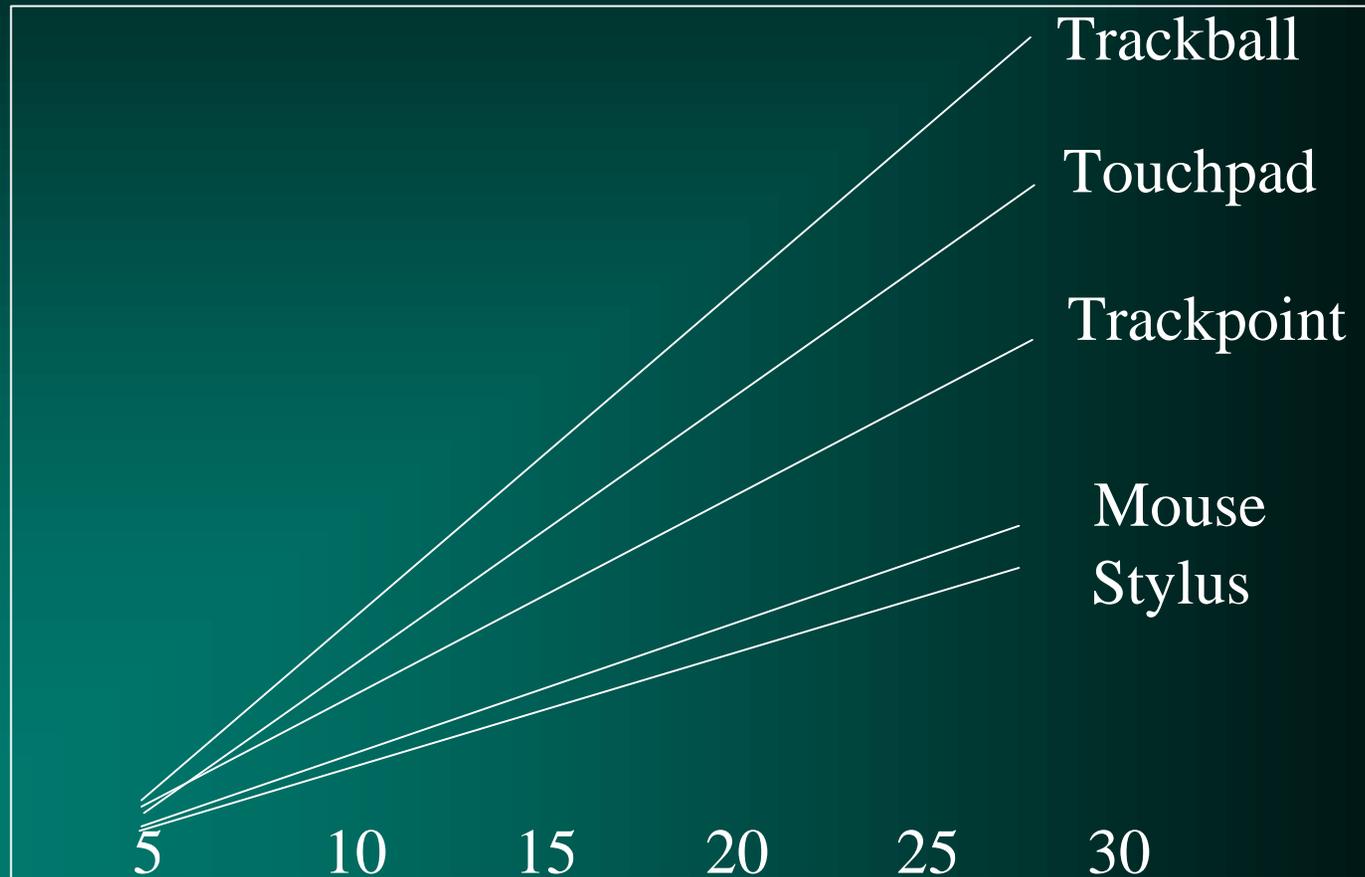
Results



Device comparison in steering tasks

(Accot & Zhai, CHI'99)

Time



Steering Index of Difficulty

Conferences and Journals

- *CHI: ACM Conference on Human Factors in Computing Systems*
- *INTERACT: IFIP Conference on Human Computer Interaction*
- *UIST: ACM Symposium on User Interface Software and Technology*
- *HFES: Human Factors and Ergonomics Annual Meeting*
- *ACM Transactions on Computer Human Interaction (TOCHI)*